



# Phil Dargue

**Current Position**

Partner

**Profession**

Rail Consultant

**Years of Rail Experience**

33



## Professional Background

**Phil Dargue** is an experienced rail professional with considerable first-hand and consultancy experience and has been a partner in Winder Phillips Associates since 2006. Phil is a senior operations professional with proven ability to manage complex and diverse problems. He has a proven ability to achieve results in demanding timescales such as franchise bids or mobilisation projects.

Phil originally joined British Rail and spent 12 years gaining first-hand experience in managing rail operations and station management. He held senior posts in Railtrack covering safety, operational planning and general management before joining AEA Technology Rail where he was latterly Head of Consultancy. Since joining WPA he has worked on a wide variety of projects covering operations, stations and infrastructure management.

## Key Skills

- A sound approach to managing risk
- A deep understanding of rail operations particularly performance, planning and safety
- Assessment of modelling outputs to ensure practical interpretation
- A strong background in regulatory/government issues
- Qualified EFQM Assessor
- Experienced bid plan writer
- Ability to work across organisation boundaries

## Projects

### Technical Advisor Team to Transport Scotland (2014)

Support to Transport Scotland as part of the Scotrail and Sleeper Technical Advisor team. Undertook various tasks including assessment of bids covering operations, performance, fleet and industry partnerships.

### Forward Review Assessments for NTF (OG) (2005 – 2007)

Project Manager and principle assessor for the annual national performance management reviews (Forward Review Assessments) for all Train Operators, Freight Operators, Network Rail, IMCs and ROSCOs (from 2004 to 2008).

### Support to Train Operating Company's (various)

Undertaken numerous projects over the last 8 years including:

- Development & implementation of a Remedial Performance Plan for a TOC in default of its Franchise Agreement.
- Project managing the implementation of the Service Recovery Code of Practice across a TOC including training all the key personnel
- Development of comprehensive TOC Train Performance Management System on behalf of several TOC owning Groups. Development and implementation of an Audit & Check regime formed part of this workstream.
- Undertaking detailed audit and check regimes across TOC owning groups to underpin improvements in the delivery of operational and engineering performance.
- Performance risk assessment – carrying out risk reviews for TOCs to support their performance planning processes and to support their discussions with DfT

### Support to franchise and concession bids (2006 – 2015)

Operations and Performance workstream leader/writer on numerous franchise/concession bids including the recent MTR successful bid for Crossrail. Other bids include:

- Northern
- Thameslink, Southern and Great Northern
- Essex Thameside
- East Coast



- West Coast
- East Midlands

**Mobilisation of Crossrail (2014-15)**

Led the performance aspects of the MTR mobilisation of Crossrail developing the performance strategy with NR, producing the revised Procedures and recruiting key personnel.

**Creation of new faulting processes on East London Line (2009-10)**

Support to TfL for the maintenance management of the East London Line by setting up a new fault reporting centre, including recruiting the new team, writing all the procedures and setting out training programmes.

**Network Rail Independent Reporter CP4 and CP5 (2009 to 2015)**

Held the position of a Senior Reporter throughout CP4 working for ORR/NR auditing NR data and compliance with HLOS requirements covering the following key areas:

- Performance
- Safety
- Network availability
- Infrastructure volumes
- Annual returns
- Bespoke investigations such as ITPS implementation

Also part of the Independent Reporter team to HS1.

**Passenger Information During Disruption (2008 to 2010)**

Worked on the development of the original industry ACOP with ATOC and the wider industry.

Independent review of PIDD implementation for ORR following the impact of the severe winter weather in 2010.

**Review of Network Rail strategic business plans (2013)**

Review of NR Asset Management Data in preparation for CP5 as part of the PR13 process for ORR, including chairing route reviews. This included working with senior personnel from NR and ORR to support the regulatory settlement.

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**Previous Positions Held**

- Senior Consultant / Head of Consultancy; AEA Technology Rail (2002 - 2006)
- General Manager, North Eastern; Railtrack (2001 – 2002)
- Zone Production Manager, LNE Zone; Railtrack (2000 – 2001)
- Operational Planning Manager; Railtrack (1997 – 2000)
- Safety and Standards Manager, North West Zone; Railtrack (1994 – 1997)
- Signalling and Driver Manager, Regional Railways Central; British Rail (1992 – 1994)
- Operations and Traincrew Manager, Chilterns; British Rail (1990 – 1992)
- Assistant Operations Manager, South Humberside; British Rail (1989 – 1990)
- Passenger Services Manager, Nottingham; British Rail (1987 – 1989)
- Traffic Manager, Grantham; British Rail (1985 – 1987)
- Station Manager, Hull Paragon; British Rail (1983 – 1985)
- Graduate Entrant; British Rail (1982 – 1983)

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**Qualifications and Professional Associations**

- BA (hons) Politics, University of Nottingham
- MSc Transport and Distribution Management, University of Salford
- NEBOSH Diploma and Certificate
- EFQM Assessor, PerfEx Training (BQF training Provider)